

D. R.
Chicago, IL 60619

June 11, 2009

Dr. Andres Betancourt, MD and
Dr. Mario Almanza Reyes MD
Emmanuel Medical Center
San Diego, CA 92153

Dear Drs. Betancourt and Reyes,

I just wanted to thank you for the extra care taken and concern showed during my stay at the Emmanuel Medical Center to get my Lap Band procedure on June 8, 2009. My every need was satisfied and the level of service was OUTSTANDING!!

The day after surgery, you both were around to answer our questions, check x-rays and to see that we were progressing. We saw you at least 4 times that day. I especially enjoyed the time spent at the spa and shopping.

You offered your home for recuperation instead of the standard hotel. Well, that made us feel as if we were on a Spa Vacation! The other patients and I, were very comfortable were able to meet in the dining room to share our brand new Lap Band experiences.

I am looking forward to my next visit to come for a free refill and to learn more about living with a Lap Band. I am so glad that I chose Dr. Reyes to be my surgeon.

Sincerely yours,

D. R.
Chicago, IL